	Provider Number	Hospital Name	Address 1
070001		HOSPITAL OF ST RAPHAEL	1450 CHAPEL ST
070002		ST FRANCIS HOSPITAL & MEDICAL CENTER	114 WOODLAND STREET
070003		DAY KIMBALL HOSPITAL	320 POMFRET STREET
070004		SHARON HOSPITAL	50 HOSPITAL HILL ROAD, PO BOX 789
070005		WATERBURY HOSPITAL	64 ROBBINS ST
070006		STAMFORD HOSPITAL	30 SHELBURNE ROAD
070007		LAWRENCE & MEMORIAL HOSPITAL	365 MONTAUK AVE
070008		JOHNSON MEMORIAL HOSPITAL	201 CHESTNUT HILL RD
070010		BRIDGEPORT HOSPITAL	267 GRANT STREET
070011		CHARLOTTE HUNGERFORD HOSPITAL	540 LITCHFIELD ST
070012		ROCKVILLE GENERAL HOSPITAL	31 UNION ST
070015		NEW MILFORD HOSPITAL	21 ELM ST
070016		SAINT MARYS HOSPITAL	56 FRANKLIN ST
070017		MIDSTATE MEDICAL CENTER	435 LEWIS AVE
070018		GREENWICH HOSPITAL ASSOCIATION	5 PERRYRIDGE RD
070019		MILFORD HOSPITAL, INC	300 SEASIDE AVENUE
070020		MIDDLESEX HOSPITAL	28 CRESCENT ST
070021		WINDHAM COMM MEM HOSP & HATCH HOSP	112 MANSFIELD AVE

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Address 2	Address 3	City	State
		NEW HAVEN	СТ
		HARTFORD	СТ
		PUTNAM	СТ
		SHARON	СТ
		WATERBURY	СТ
		STAMFORD	СТ
		NEW LONDON	СТ
		STAFFORD SPRINGS	СТ
		BRIDGEPORT	СТ
		TORRINGTON	CT
		ROCKVILLE	СТ
		NEW MILFORD	СТ
		WATERBURY	СТ
		MERIDEN	СТ
		GREENWICH	СТ
		MILFORD	CT
		MIDDLETOWN	СТ
		WILLIMANTIC	СТ

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ZIP Code	County Name	Phone Number
06511	NEW HAVEN	2037893000
06105	HARTFORD	8607144000
06260	WINDHAM	8609286541
06069	LITCHFIELD	8603644228
06721	NEW HAVEN	2035736000
06904	FAIRFIELD	2032761000
06320	NEW LONDON	8604420711
06076	TOLLAND	8606844251
06610	FAIRFIELD	2033843000
06790	LITCHFIELD	8604966666
06066	TOLLAND	8608725160
06776	LITCHFIELD	8603552611
06706	NEW HAVEN	2035746000
06450	NEW HAVEN	2036948200
06830	FAIRFIELD	2038633000
06460	NEW HAVEN	2038764000
06457	MIDDLESEX	8603446000
06226	WINDHAM	8604569116

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Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
	5%
	5%
	4%
	5%
	5%
	5%
	3%
	6%
	5%
	4%
	3%
	4%
	6%
	3%
	4%
	3%
	3%
	4%

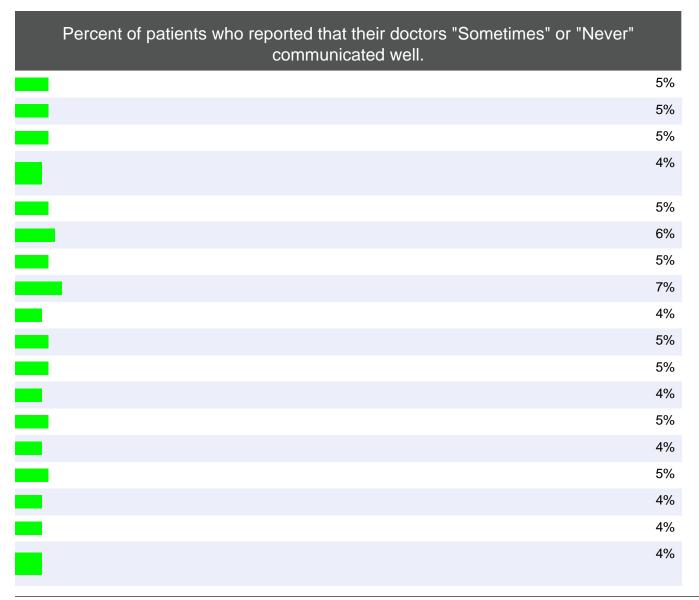
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Percent of patients who reported that their nurses "Usually" commur	nicated well.
	17%
	18%
	17%
	20%
	21%
	16%
	17%
	18%
	15%
	17%
	18%
	16%
	17%
	15%
	16%
	15%
	17%
	18%

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Percent of patients who reported that their doctors "Usually" communi	cated well.
	17%
	15%
	17%
	16%
	19%
	14%
	17%
	16%
	17%
	15%
	20%
	13%
	15%
	15%
	13%
	13%
	16%
	17%

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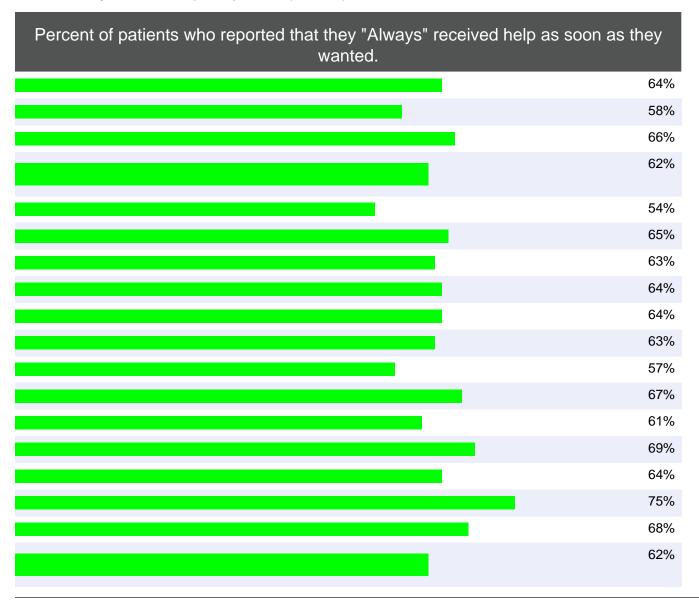
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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.		
	11%	
	13%	
	11%	
	13%	
	17%	
	10%	
	10%	
	11%	
	13%	
	11%	
	9%	
	9%	
	12%	
	8%	
	11%	
	7%	
	7%	
	10%	

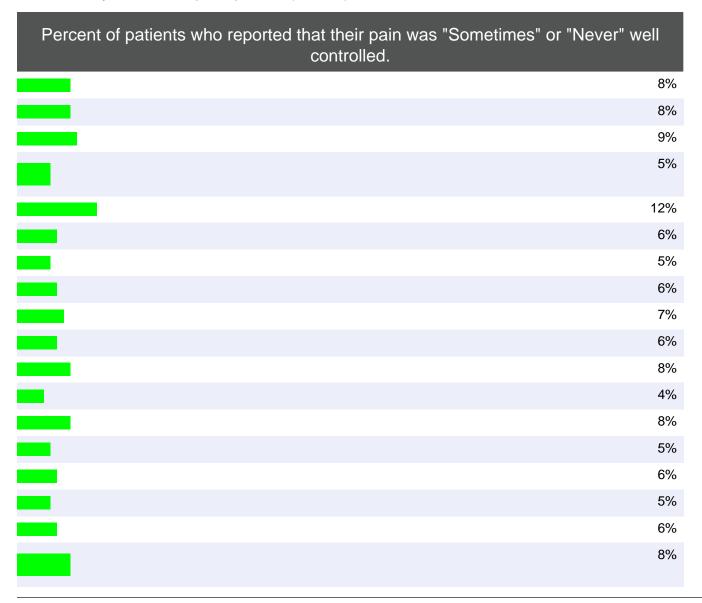
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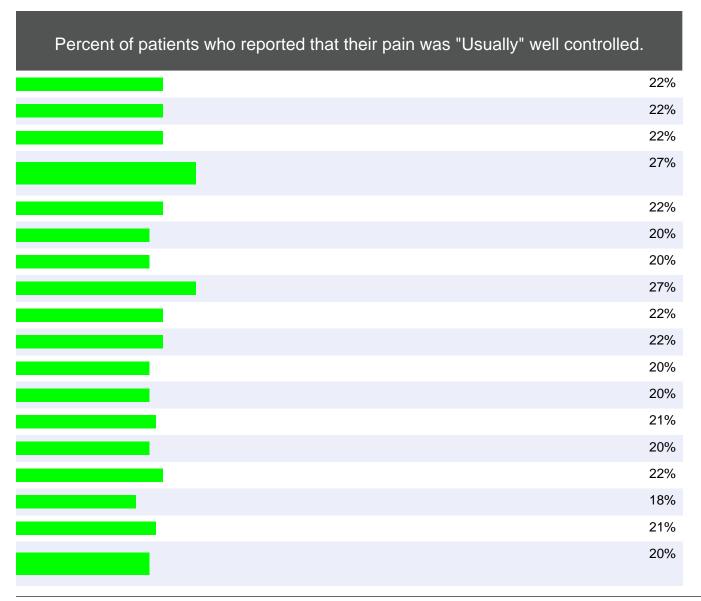
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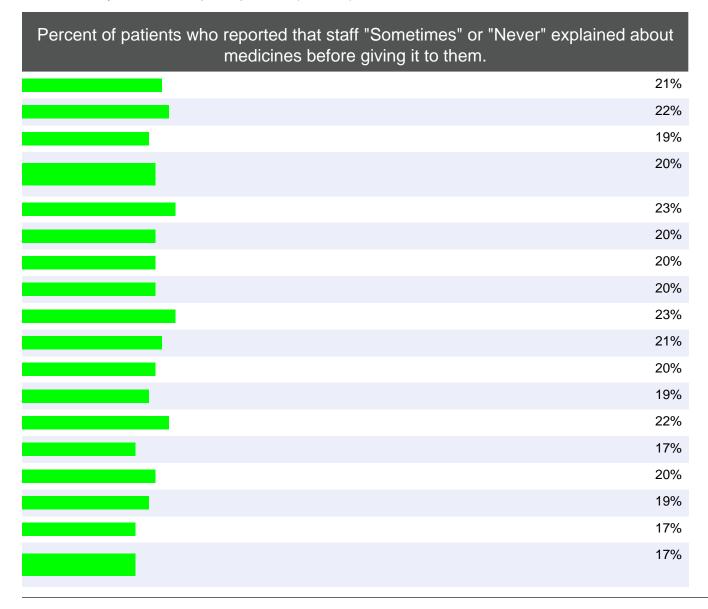
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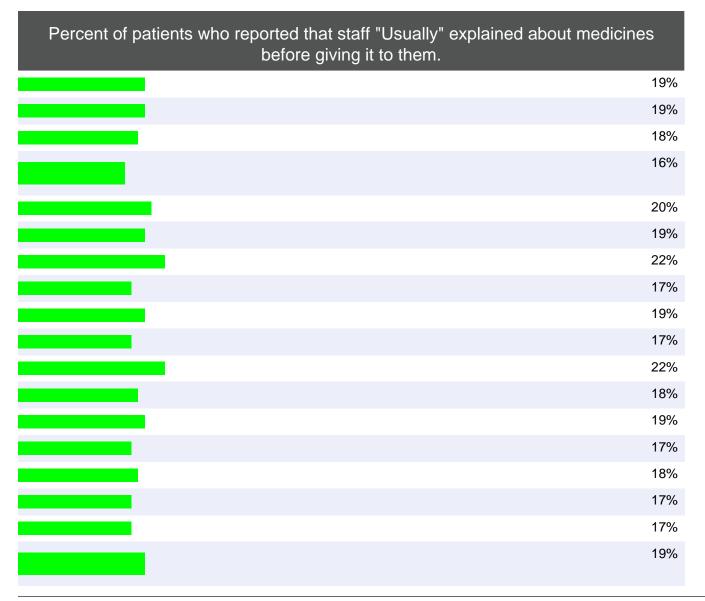
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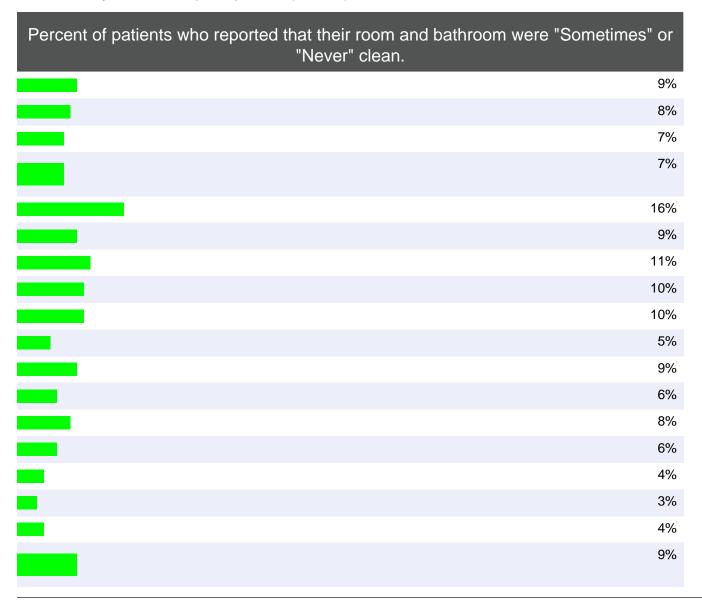
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Percent of patients who reported that their room and bathroom were "Usually	y" clean.
	19%
	19%
	18%
	17%
	22%
	21%
	22%
	19%
	22%
	20%
	23%
	21%
	22%
	15%
	16%
	16%
	16%
	22%

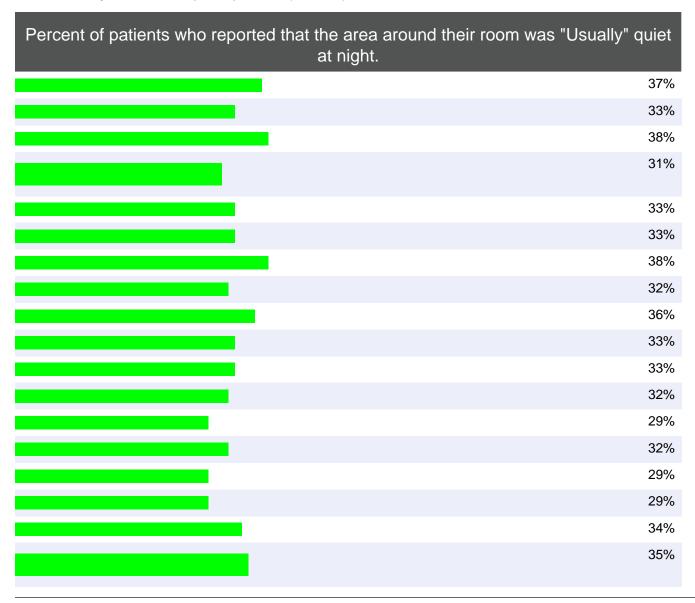
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Percent of patients who reported that the area around their room was "Sor "Never" quiet at night.	Sometimes"
	19%
	15%
	13%
	14%
	18%
	13%
	17%
	12%
	18%
	17%
	17%
	8%
	18%
	9%
	13%
	11%
	10%
	20%

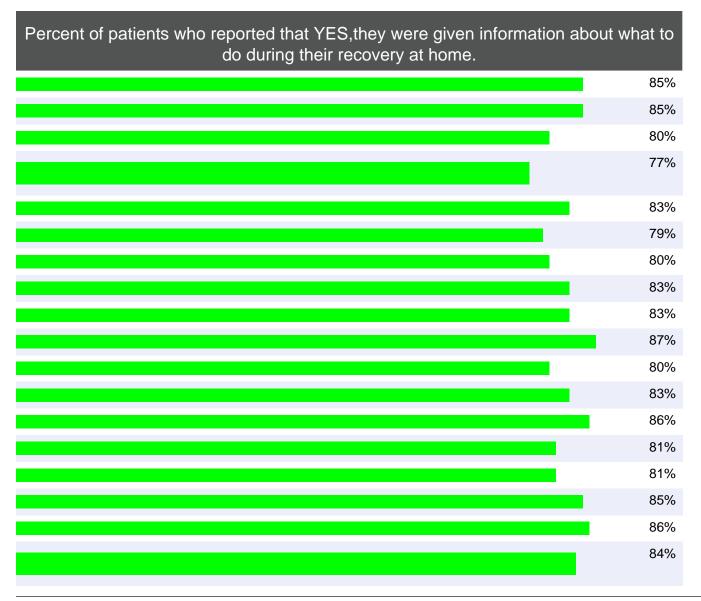
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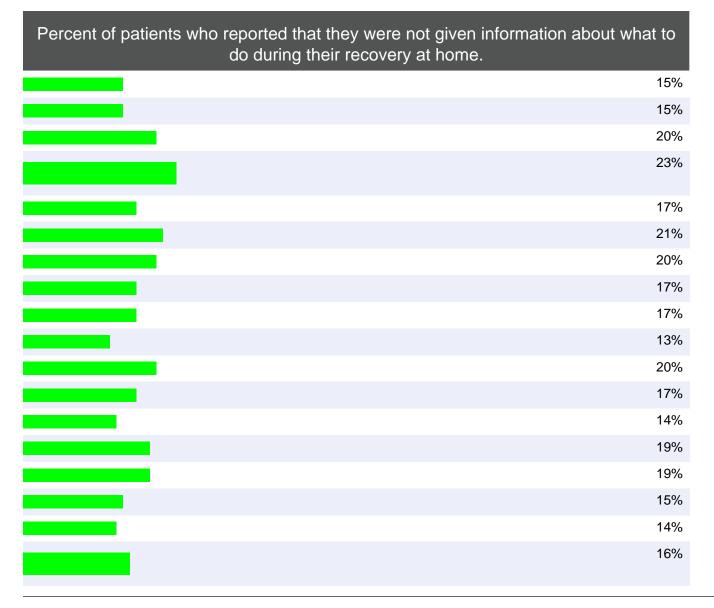
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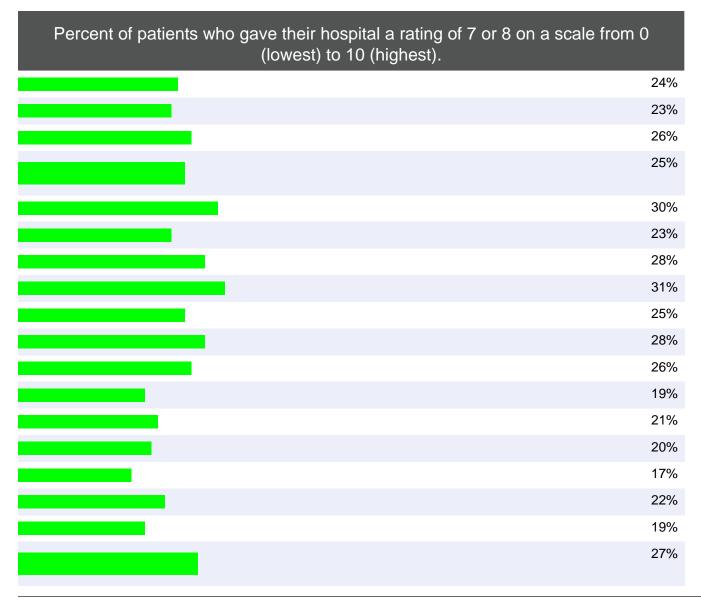
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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest). 9% 8% 9% 10% 11% 7% 8% 10% 8% 9% 9% 8% 10% 6% 4% 7% 6% 10%

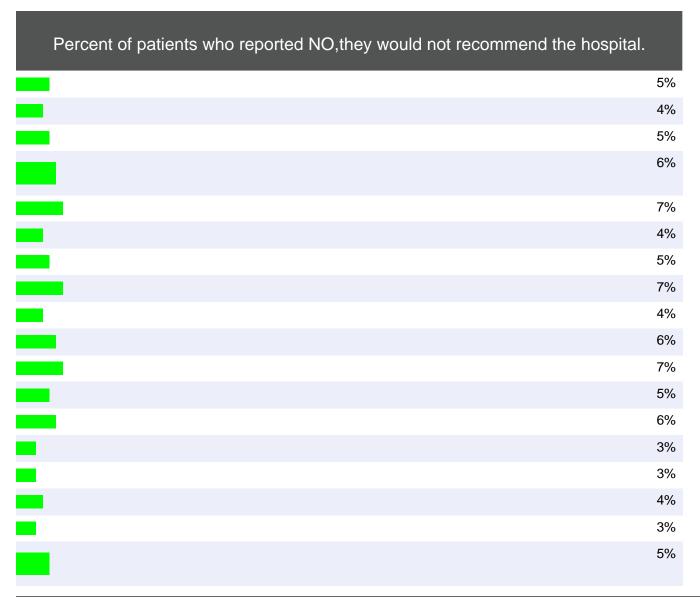
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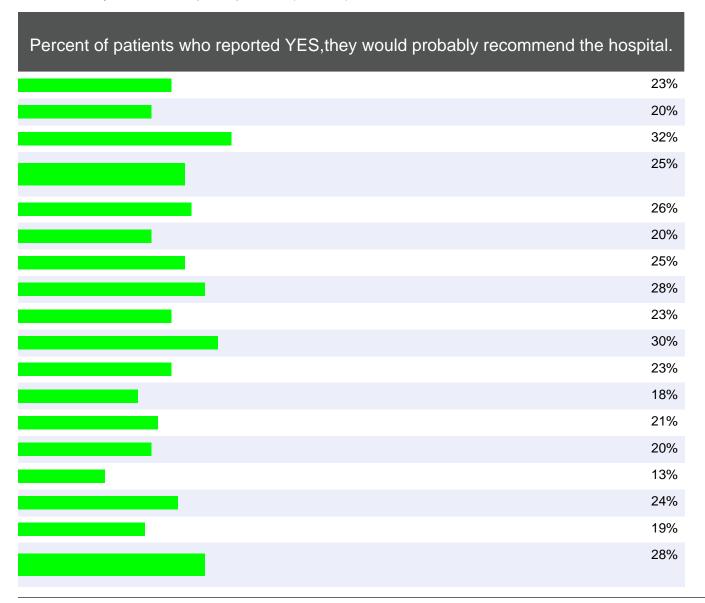
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	Number of Completed Surveys
300 or more	

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Survey Response Rate Percent		Hospital Footnote
	32%	
	34%	
	35%	
	32%	
	28%	
	31%	
	35%	
	34%	
	29%	
	35%	
	36%	
	38%	
	26%	
	34%	
	35%	
	37%	
	38%	
	33%	

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073300

070022	YALE-NEW HAVEN HOSPITAL	20 YORK ST
070024	WILLIAM W BACKUS HOSPITAL	326 WASHINGTON ST
070025	HARTFORD HOSPITAL	80 SEYMOUR STREET
070027	MANCHESTER MEMORIAL HOSPITAL	71 HAYNES ST
070028	ST VINCENT'S MEDICAL CENTER	2800 MAIN ST
070029	BRISTOL HOSPITAL	BREWSTER RD
070031	GRIFFIN HOSPITAL	130 DIVISION ST
070033	DANBURY HOSPITAL	24 HOSPITAL AVE
070034	NORWALK HOSPITAL ASSOCIATION	24 STEVENS STREET
070035	HOSPITAL OF CENTRAL CONNECTICUT, THE	100 GRAND STREET
070036	JOHN DEMPSEY HOSPITAL	263 FARMINGTON AVE
070039	MASONIC HOME AND HOSPITAL	22 MASONIC AVE
070040	HEBREW HOME AND HOSPITAL INC	1 ABRAHMS BOULEVARD

CONNECTICUT CHILDRENS MEDICAL

**CENTER** 

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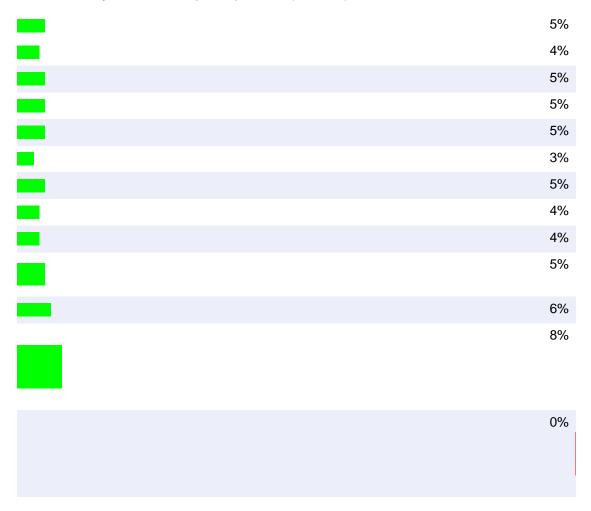
282 WASHINGTON STREET

NEW HAVEN	CT
NORWICH	CT
HARTFORD	CT
MANCHESTER	СТ
BRIDGEPORT	CT
BRISTOL	СТ
DERBY	CT
DANBURY	СТ
NORWALK	CT
NEW BRITAIN	СТ
FARMINGTON	CT
WALLINGFORD	СТ
WEST HARTFORD	СТ
HARTFORD	CT

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06504	NEW HAVEN	2036884242
06360	NEW LONDON	8608898331
06102	HARTFORD	8605455000
06040	HARTFORD	8606474780
06606	FAIRFIELD	2035765551
06010	HARTFORD	8605853000
06418	NEW HAVEN	2037327500
06810	FAIRFIELD	2037977000
06856	FAIRFIELD	2038522000
06050	HARTFORD	8602245011
06032	HARTFORD	8606791145
06492	NEW HAVEN	2036795900
06117	HARTFORD	8605233800
06106	HARTFORD	8605459000

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15%
18%
19%
19%
17%
17%
18%
17%
19%
19%
17%
35%
27%

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5%
5%
3%
6%
3%
5%
4%
3%
4%
5%
6%
5%
0%

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15%
18%
16%
15%
18%
14%
17%
18%
17%
17%
16%
25%
25%

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Page 43 of 68 05/28/2013

11%
9%
12%
15%
11%
11%
8%
10%
12%
11%
14%
27%
0%

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27%
26%
29%
28%
28%
26%
25%
29%
27%
26%
29%
31%
0%

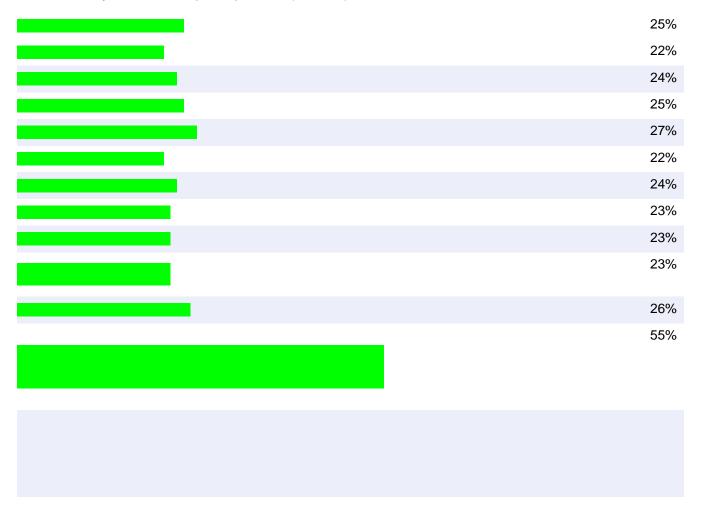
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6%
6%
6%
7%
8%
5%
6%
6%
6%
8%
8%
7%

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Page 48 of 68 05/28/2013



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23%
21%
19%
22%
23%
20%
18%
18%
22%
21%
22%
22%

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19%
17%
20%
20%
16%
16%
18%
19%
19%
19%
19%
24%

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9%
7%
11%
12%
12%
7%
7%
10%
8%
5%
9%
12%
3%

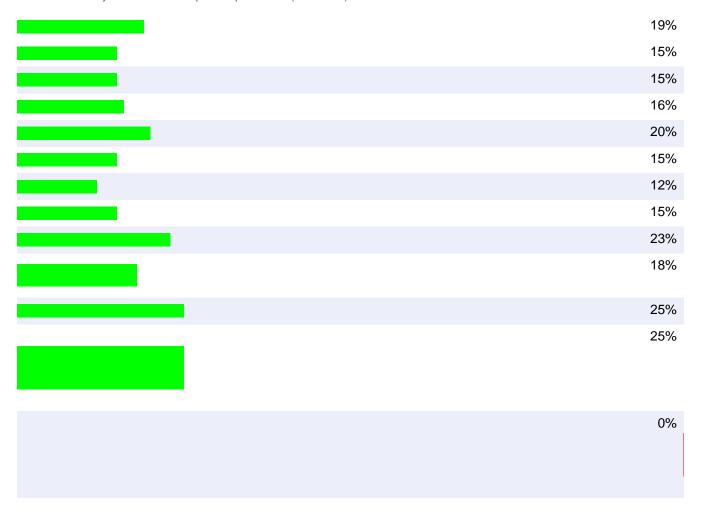
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24%
21%
24%
24%
24%
22%
18%
21%
21%
18%
22%
28%
0%

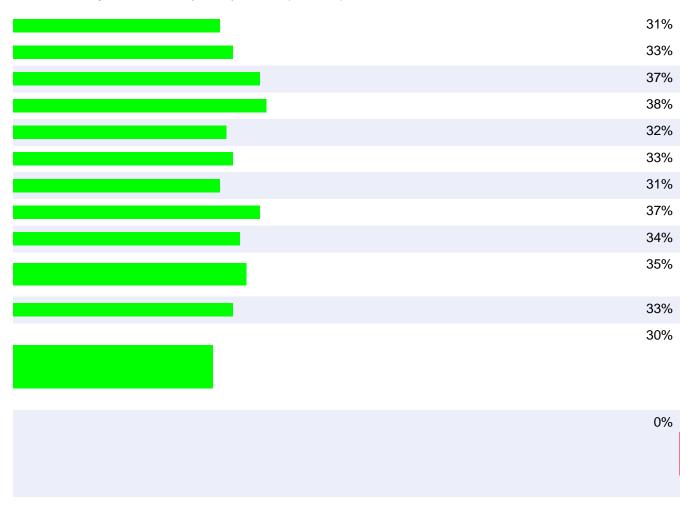
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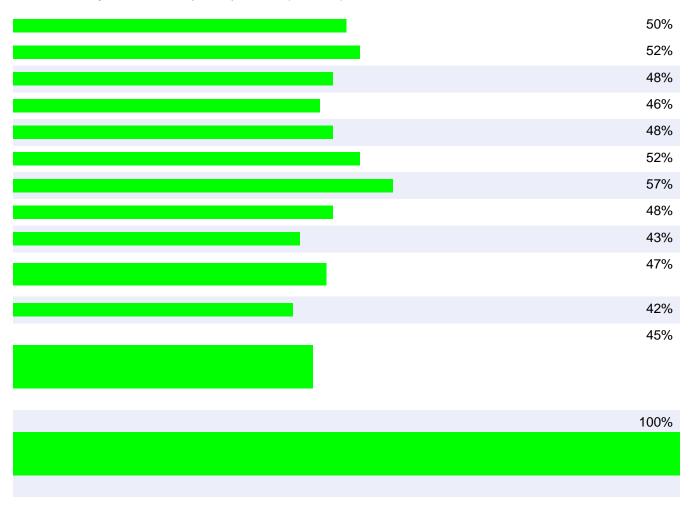
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17%
21%
10%
18%
17%
14%
13%
18%
17%
18%
14%
15%

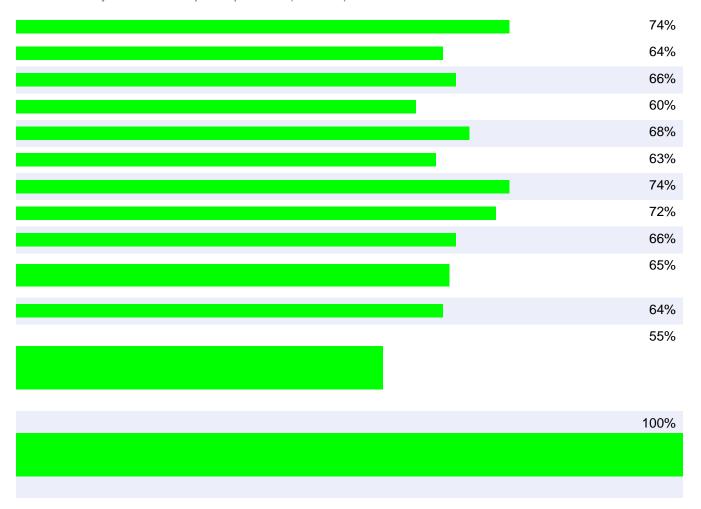
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7%
9%
7%
10%
7%
10%
8%
7%
7%
10%
10%
17%
0%

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19%
27%
27%
30%
25%
27%
18%
21%
27%
25%
26%
28%
0%

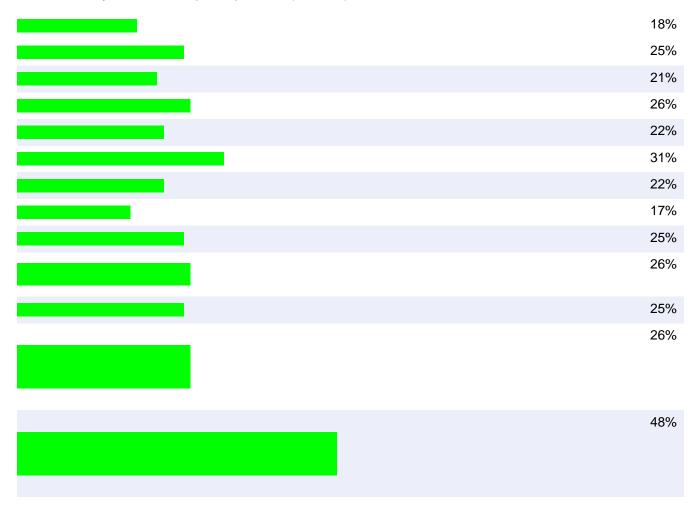
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2%
4%
3%
6%
3%
5%
4%
4%
3%
5%
6%
9%
0%

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300 or more
300 or more
Fewer than 100
Fewer than 100
Not Available

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30% 32%
31%
33%
29%
32%
29%
36%
32%
27%
32%
<ul> <li>Very few patients were eligible for the HCAHPS survey.</li> <li>The scores shown reflect fewer than 50 completed surveys.</li> <li>Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance</li> </ul>
<ul> <li>Very few patients were eligible for the HCAHPS survey.</li> <li>The scores shown reflect fewer than 50 completed surveys.</li> <li>Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance</li> </ul>
Survey results are not available for this reporting period

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